

## **Frequently Asked Questions About Accommodations for Students**

### **Serving in Reserves or (Students whose spouse is serving in reserves)**

#### **How do I know what benefits I am entitled to?**

There are two types of benefits:

1. **Routine and Emergency Rights** - These are detailed in the Reserves Appendix of the student handbook, which can be found under the following path: student handbook > Reserves Appendix > Forms and Files.
2. **Unique Benefits for the "Iron Swords" War** - The benefit files are published on the university portal under: Forms and Files > Reserves Benefits.

#### **Is a student who is evacuated from their home also entitled to benefits?**

You can receive certain benefits only by contacting the Special Academic Issues Committee via your portal account: Additional > Requests.

You may also seek assistance from the Dean or their representative.

#### **Do reserve days accumulate?**

Yes, according to the type of benefit (except for the bonus benefit given for a specific semester).

The student handbook provide details on the accumulation of reserve days during routine times and emergencies in the Reserves Appendix.

#### **When can the benefits be applied?**

You can split the request for implementing benefits for reserves service in the "Iron Swords" War.

The semester A bonus (and later the semester B bonus) can be requested only for courses taken in that specific semester.

Other benefits you are entitled to can be requested for courses taken in the academic years 2023-24 and 2024-25 after entering the grades of second examination dates and only at the end of each semester. Here are the deadlines for submitting the request:

- After the end of the second semester of 2023-24 and until receiving the grades of second examination dates.
- End of the first semester of 2024-25 and the end of the second semester of 2024-25 until the beginning of Elul 2025.

#### **What should the student do to receive the benefits for reserve service?**

To receive accommodations according to the procedure, the student must present proof of actual reserve service (either their own or their partner's). Since there are benefits and accommodations for each semester, it is important to update all reserve days.

Additionally, in some cases, to receive specific accommodations, the student may need to present a reserve service order before starting their reserve duty.

**When is the passing grade completion for a reserve service member who received at least a score of 50 on the exam?**

No need to request – the benefit is given to all eligible individuals, but it is processed collectively after receiving all second examination date grades.

**Do I need to request to receive the higher grade between the two exam dates?**

No, for all eligible individuals, the grade will be updated collectively after receiving the second examination date grades.

**Is someone who performed reserve days in the second semester also entitled to binary grades?**

The number of courses in which binary grades can be received during the academic years 2023-24 and 2024-25 will not exceed 3, according to the total reserve days served by the student during the benefit period.

**Does reserve service during exams also count?**

The count of reserve days during the semester includes reserve service during the exam period.

**Who is responsible for implementing the benefits, and who should be contacted if there is a request that deviates from the guidelines?**

The reserve coordinator from the Student Dean's office is responsible for managing all aspects of accommodations for students who served in reserves.

They monitor the implementation of accommodations and coordinate with the relevant parties in the institution to carry them out and handle student complaints.

The reserve coordinator assists reserve service members in receiving academic support, completing study materials, and submitting assignments from course instructors and/or department heads, among other things.

**What should I do if I have not received my reserve service rights or if the lecturer does not take the benefits/accommodations into account?**

Contact the reserve coordinators, Mr. Adi Younes or Mr. Israel Tkach, at Ben-Gurion Building, 4th Floor.

Email: [miluim@jct.ac.il](mailto:miluim@jct.ac.il)

**Can I request a bonus or binary grade after achieving a passing grade?**

Conversion to a binary grade and bonus points are only granted when the student has met the course passing requirement, so it is not possible to request them after achieving a passing grade (for a student who received at least 50).

**From which semester can benefits for "Iron Swords" reserve service be requested?**

Starting from the first semester of 2023-24.

**I requested exemption from courses and I do not see them appearing on my grade report?**

According to the rector's decision, a course named "Reserves Framework Exemption" will appear on your grade report in exchange for the credits you are exempt from. The names of the courses from which you are exempt will only appear in your personal file.

**Who is entitled to study two additional semesters without payment and when can this benefit be used?**

A student who has served in reserves (or a student parent whose partner served similarly) for 150 days or more during their standard study years (3 or 4 years depending on the department), and as a result has not completed their studies within the standard time frame, is entitled to study up to 2 additional semesters at the expense of the institution, without payment, for the courses that need to be completed, provided they have completed payment for tuition fees as required for all standard study years (300% or 400%).

**What is a "student parent"?**

A "student parent" is a student who is a parent of a child under the age of 13; they are entitled to reserve service benefits if their spouse is serving in reserves.

**When is a female student entitled to "Iron Swords" reserve service benefits?**

When she is performing reserve service herself or when she is a parent of at least one child under the age of 13, and her partner is serving in reserves.

The benefits and rights will be granted according to the published procedures.

All guidelines mentioned above are in lining with the student handbook published on Levnet.